Reference document: Victorian Public Hospital Glaucoma Services Referrals

February 2025

Royal Victorian Eye and Ear Hospital:

- Immediate Emergencies: Phone the switch on (03) 9929 8666 and ask for the Eye Admitting Officer
- Urgent Referrals: Mark as URGENT (triaged within 48 hours) and/or call (03) 9929 8500 to advise you are sending an urgent referral.
- Referrals: Mail to: Patient Services and Access, Locked Bag 8, East Melbourne, 8002 Or Fax to Patients Services and Access on 03 9929 8404.
- Referral Form: Designed for GP referrals but can be used by Optometry – https://eyeandear.org.au/wp-content/uploads/2024/05/Eye-and-Ear-Referral-Form-2024.docx

The Alfred Hospital

- Urgent Referrals: Contact the service Registrar to discuss the case (03) 9076 2000
- Referrals: Fax to (03) 9076 6938 or email: outpatient@alfred.org.au
- Referral Form: https://www.alfredhealth.org.au/images/resources/referral-forms/Referral_to_Ophthalmology_Clinic.pdf

The Royal Melbourne Hospital

- Urgent Referrals: Contact the on call Registrar via the switchboard (03) 9342 7000
- Referrals: Fax to (03) 9342 4234, email eyeclinic@rmh.org.au or mail: The RMH Parkville, Level 4 East, 300 Grattan St, Parkville.
- Referral form: https://www.thermh.org.au/files/documents/Referrals/rmh-ophthalmology-referral-form.docx
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Austin Hospital

- Urgent Referrals: contact the on-call Ophthalmology Registrar via Switchboard on (03) 9496 5000.
- Referrals: Director of Ophthalmology via Healthlink or Fax: (03) 9496 2097 or Mail: Ophthalmology Clinic, Clinic E, Tobruk Building, Heidelberg Repatriation Hospital, 300 Waterdale Road, Heidelberg West, VIC 3081
- Referral Form: https://www.austin.org.au/Assets/Files/Austin%20Ophthalmology%20Referral%2031_07_2024.pdf

Monash Health

- Urgent glaucoma referrals only: Contact the On Call Registrar via switchboard on (03) 9594 6666

NOTE: only surgical non-urgent glaucoma referrals otherwise accepted: Referral ONLY via Healthlink Smart Forms (referral form incorporated into platform)